**MILESTONE NAME: IDEATION PHASE**

**ACTIVITY NAME: EMPATHY MAP**

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| **Date** | 07 September 2022 |
| **Team ID** | PNT2022TMID46387 |
| **Student Register Number** | 820319104019,820319104038 |
| **Student Name** | Haritha G. Sharitha G |
| **Project Name** | Personal Assistance for Seniors Who Are Self Reliant |
| **Maximum Marks** | 2 Marks |

**Empathy Map:**-

An empathy map is a widely-used visualization tool within the field of UX and HCI practice. In relation to empathetic design, the primary purpose of an empathy map is to bridge the understanding of the end user. Within context of its application, this tool is used to build a shared understanding of the user's needs and provide context to a user-centered solution

